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|  | UGANDA NATIONAL ACCREDITATION SERVICE | Document No: UGANAS-P-01 |
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| Document Title: QUALITY POLICY | | |

UGANAS is committed to providing accreditation services to its clients without discrimination at the highest level of integrity, transparency, impartiality, independence, effectiveness and efficiency. While responding to the changing needs of clients, other stakeholders and the business environment, UGANAS is committed to providing accreditation services in accordance with ISO/IEC 17011, ILAC, IAF and AFRAC requirements.

For the purpose of providing accreditation services to satisfy the national need and compliance to harmonized international requirements, UGANAS will continuously cooperate with international stakeholders, government parties and related market actors as an indispensable principle.

UGANAS shall actively and effectively participate in the work of international bodies in order to enhance international recognition.

UGANAS shall provide an environment for staff members and assessors to upgrade their competencies continually to enable them to contribute in its accreditation activities at the highest level of professionalism.

UGANAS maintains the suitability of its management system through the annual internal audits and management reviews. All UGANAS staff shall undergo an induction training on its management system. By signing their job description, UGANAS staff agree to understand and implement the policies and procedures developed.

As a practice, UGANAS shall continually review its operational performance, the needs of conformity assessment environment and implement appropriate improvements.

The top management has the responsibility to implement and review the UGANAS Quality Policy and objectives at all levels to ensure continued suitability. Performance Indicators with Measurable Targets are defined annually in line with the budget internally.



Musafiri Richard
DIRECTOR